WELCOME

Michael Lenhard  Board Chair

On behalf of the Naples Airport Authority, I am pleased to present the 2019 Annual Report. Over the years, the NAA has demonstrated a commitment to service excellence, fiscal responsibility and community engagement.

The FDOT’s recent valuation of Naples Airport reported a $440 million annual economic impact, underscoring the value of the airport to the community. In terms of service, Naples Aviation was ranked the 15th best fuel and service provider in the entire nation. Thank you to our customers for your confidence.

As we finalize the master plan, efforts to implement certain key safety projects is already underway. More than $200 million in projects were identified over the next 20 years. Thanks to prudent planning and management, the NAA is financially sound and able to dedicate funds to pay for the airports operating and infrastructure needs without the use of any local taxes.

The NAA has quickly shifted gears from the master plan update to the Part 150 Noise Study. While the master plan focused on future development and infrastructure needs, the Noise Study will focus on airport noise compatibility planning. A common theme in both is the NAA’s emphasis on stakeholder participation. As we plan for the future, we invite your participation in helping to shape the future of this important community asset.

As we begin the next 50 years, the NAA is well-positioned to continue building on its successes. On behalf of the Board, thank you for your continued support.

Christopher Rozansky  Executive Director

2019 was a busy and successful year. We achieved 99% of the outlined goals in our strategic plan. I am incredibly proud of our outstanding team for their commitment and perseverance to new initiatives while continuing to provide service excellence each day.

Airport business and activity continued at a strong pace, reflective of gains in the regional economy. We made headway on short- and long-term projects that will benefit the airport and surrounding community for years to come. We broke ground on a new Aircraft Rescue and Firefighting Station to be completed in advance of the next hurricane season. The draft master plan update was finalized and submitted to the FAA and FDOT for their review. We expect the master plan to be completed in 2020.

Much of 2019 was also spent preparing for the launch of the Part 150 Noise Study in December. As the last Noise Study was completed 20 years ago, the time is right to evaluate the impacts of aircraft noise exposure and identify potential noise compatibility planning measures. We formed a Technical Advisory Committee that is comprised of citizens who represent each geographic area surrounding the airport.

Amidst those efforts, we found time to celebrate the 50th anniversary of the Naples Airport Authority. While the role of the airport has evolved over the years, our commitment to providing an exceptional airport that enhances everyone’s quality of life remains strong as ever.
2019 marked the 50th anniversary of Naples Airport Authority. The land for the airport was purchased in 1941 for $12,466.80 and it began operating as a military training facility named the Naples Airdrome in 1943. The City of Naples and Collier County jointly owned and operated the airport after WWII until 1951, when the City purchased it outright. Former barracks were converted into the initial FBO. Beginning in the late 1950s, air service was offered to shorten the two-and-a-half-hour trip through the Everglades to Miami to just 30 minutes. Since that time, commercial service has been offered at various times by several airlines, connecting Naples to numerous regional destinations.

In 1969, the Florida State Legislature created the City of Naples Airport Authority as an independent governmental agency charged with the operation, development and improvement of Naples Airport. Created to be financially self-sustaining, NAA receives no local tax dollars and funds its operations by revenues generated from hangar and land rent and fuel sales.

FDOT’s Florida Statewide Aviation Economic Impact Study, completed in 2019, shows a total economic impact of Naples Airport at $440,173,000. This is a 43% increase from the FDOT’s previous valuation of Naples Airport’s annual economic impact of $283.5 million.

Naples AVIATION was named 15th best FBO and 8th best independent FBO in the U.S. by Professional Pilot’s PRASE survey.
99% of goals outlined in the Strategic Plan were achieved during FY 2019.

**GOAL #1**

Provide a safe, modern and efficient airport and fixed base operator

- Complete the following capital projects over $1 million: Taxiway D North Quad realignment, Aircraft Rescue and Firefighting (ARFF) building design and fuel farm improvements
- Facilitate updates to Collier County Land Development Code and interlocal agreement and approval by Collier County Board of Commissioners
- Achieve a discrepancy-free Part 139 certification
- Record staff completion of Part 139, NATA Safety 1st and AAAE Airport News and Training
- Reduce waste through repaired irrigation leaks, corrected HVAC irregularities and other initiatives

**GOAL #2**

Be an engaged, responsive partner in service to our community

- Continue planning for Part 150 Noise Study to initiate in January 2020
- Install aircraft operations data collection and reporting system
- Maintain greater than 98% compliance with voluntary nighttime curfew
- Conduct ongoing community outreach through events, tours and presentations to increase awareness about the value of the airport and noise abatement efforts
STRENGTHEN THE AIRPORT’S ECONOMIC VITALITY

- Maintain appropriate financial controls and procedures, receiving the Certificate of Achievement for Excellence in Financial Reporting and an unmodified opinion on FY 2018 audit
- Strengthen and diversify operating revenues with updated fuel programs and Taxiway D Parcel RFP with increased land rent
- Manage revenues and expenditures, keeping operating and capital expenses below budget
- Deliver internal and external customer service that anticipates and surpasses expectations, receiving 15th best overall FBO and 8th best independent FBO PRASE rankings and 93.6% “exceeded expectations” from customer feedback surveys
- Streamline internal procedures and business transactions through Everbridge platform, new website and new leasing and badging office

EQUIP EMPLOYEES AND LEADERS TO EXCEL TODAY WHILE PREPARING FOR TOMORROW

- Promote a values-centered culture in order to better serve our employees, customers and community, measured by NAA employee participation at 69.7%
- Offer progressive opportunities for employee and leadership development through a leadership development program that includes training sessions, local leadership opportunities and topic-specific training
- Support local school and youth programs to inspire the next generation of aviation professionals, including high school career fairs, EAA Young Eagles’ Aircraft Build Program and student sponsorships to attend NATA Annual Conference
**MASTER PLAN**

Naples Airport’s last master plan update was completed in 1997. Since then, there have been many changes at the airport and within the aviation industry. The primary goal of the master plan study is to create a 20-year development program to maintain a safe, efficient and environmentally friendly airport facility for the Naples community.

NAA began the process to develop a new master plan for Naples Airport in 2017. The draft master plan was submitted to the FAA and FDOT for review and comment. Final approval of the master plan is expected in 2020.

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**COMMUNITY**

A proud partner of the **Gordon River Greenway**, Naples Airport Authority provides 4 miles of trails, boardwalks and bridges along the airport perimeter as part of the Gordon River Greenway, which extends west into Baker Park and north along the Gordon River.

Naples Airport Authority is a proud supporter of the **Naples Youth Aviation Project**. Conducted by the Experimental Aircraft Association, Chapter 1067, members are sharing their expertise and guiding a group of 20 youngsters through the process of building an aircraft from start to finish.

The 900-square-foot **Naples Museum of Military History** is located in the Commercial Service Terminal. Rent-free space is provided by the Naples Airport Authority.

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**PUBLIC SERVICE**

Naples Airport is a designated base for disaster relief and provides space for a variety of public services, which benefit from its central location. During times of public emergency, the airport provides first responder services, important access to additional evacuation options and vital supplies.

- Aircraft Rescue & Fire Fighting (ARFF)/City of Naples Fire Station #3
- Angel Flight Southeast
- Civil Air Patrol – Naples Cadet Squadron
- Civil Air Patrol – Naples Senior Squadron
- Collier Mosquito Control District
- Collier County Sheriff’s Office – Aviation Unit and SWAT Headquarters
- Collier County Emergency Medical Services – MedFlight
- Humane Society Naples
- Naples Recycling Center
- National Weather Service Reporting Station

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Fun and educational airport tours are available for groups. Tailored to meet the special needs, specific interests or academic level of any group, airport tours are ideal for students 3rd grade and up in groups of 10-30. [www.Flynaples.com/airport-tours](http://www.Flynaples.com/airport-tours)

Community presentations are always available to the public. Naples Airport Authority representatives are available to speak with community groups to educate and inform the public about Naples Airport. [www.FlyNaples.com/speakers-bureau](http://www.FlyNaples.com/speakers-bureau)